# Get My Meter Info

Access your water usage information and configure notification preferences easily and securely from the *Get My Meter Info* web portal and integrated smart phone apps.

### Registering your account on the web portal

The portal system is accessed by logging into your *Get My Meter Info* portal account. Using your web browser, navigate to <u>https://getmymeter.info</u> and register your account. During the registration process, you will be required to enter some information found on your utility billing statement, including your account number and the name associated with your account.



To establish an account please enter "Belforest Water System" as the Utility Name and enter your Utility Account Number exactly as it appears on your invoice.

Enter your selected user name, password, First and Last names and your email address. Be sure to check the box to agree with the terms of service and click "Register Account." You will receive a confirmation email; click the link in the email to activate your account.

Utility Information
Belforest Water System
Enter your utility account number
Profile Information
Enter your desired user name
Enter your password
Confirm your password
User Information
Enter your utility account first name
Enter your utility account last name
Enter your email address
Legal Information
I Agree with Terms of Service
REGISTER ACCOUNT

## Accessing the Portal

After registering and responding to the confirmation email, log in to your account and view the following portal information:

### Account Summary

The Account Summary widget shows you information about your account, location and meter along with a graph depicting your monthly water usage history.

Account Summary	
Account Number Account Name Mailing Address	Class / Route Location Address Meter Information
	April 2025 2,303 Gallons

#### Usage Data

The Usage Data section shows your water consumption; float your mouse over a bar in the chart to view details for that period. Click the "Hourly", "Daily", "Monthly", "Trend" and "Insights" buttons to change the data view. Click the download buttons to retrieve the chart in popular computer graphics formats or the underlying data in Excel format.



### Weather Data

The Weather Data section shows temperature range and precipitation data from weather stations in and around the Belforest Water System service area. Click the download buttons to retrieve the chart in popular computer graphics formats or the underlying data in Excel format.



# Notification History

The Notifications section shows you recent notifications including conservation tips, service notices and other communications from the Belforest Water System. These are the same messages that you have received via email, text or phone depending upon your notification configuration settings. Click the "gear" icon in the upper right corner to access your notification configuration preferences.

Notifications	¢
EPA WaterSense PARTNER	<b>Conservation Tip - Smart Irrigation</b> <i>Mon, Aug 13, 2018 at 8:50 AM</i> Lawn irrigation can account for more than half of residential water use. New technologies such as Smart Irrigation Controllers can help you minimize your outdoor water use while maintaining healthy and vibrant landscaping.
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# Configure Notification Preferences

You can configure where you want to receive notification, which notices you prefer and the time frame in which you wish to receive notifications.

High Flow Alert 2 Call 2 Text 30 Customer Leak Alert 2 Call 2 Text 30 Continuous Flow Alert Call 2 Text 30 Flow exceeds 1 GPH for 24 Hours Abnormal Usage Alert 2 Call 2 Text 30 Abnormal Usage Alert 30	Contact Information			Phone Call Window	ndow Text / Email Window	
Meter Data Event     Email     Phone     Snooze Days     Parameters       tigh Flow Alert     III     Call III     Text     30     IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	watercustomer@email.com			Begin: 7:00 • AN	0 • AM • Begin: 9:00 • AM •	
High Flow Alert 2 Call 2 Text 30 Customer Leak Alert 2 Call 2 Text 30 Continuous Flow Alert 2 Call 2 Text 30 Restriction Violation Alert 2 Call 2 Text 30 Abnormal Usage Alert 2 Call 2 Text 30	(123) 456-7890			End: 8:00 • PN	M • End: 6:00 • PM	•
High Flow Alert 2 Call 2 Text 30 Customer Leak Alert 2 Call 2 Text 30 Continuous Flow Alert Call 2 Text 30 Flow exceeds 1 GPH for 24 Hours Restriction Violation Alert 2 Call 2 Text 30 Abnormal Usage Alert 3 Call 2 Text 30	Meter Data Event	Email	Phone	Spooze Dava	Parameters	
Continuous Flow Alert Call Text 30 Flow exceeds 1 GPH for 24 Hours Restriction Violation Alert Call Text 30 Abnormal Usage Alert Call Text 30	High Flow Alert					0
Restriction Violation Alert & Call & Text 30 Abnormal Usage Alert & Call & Text 30	Customer Leak Alert		🗉 Call 🗹 Text	30		0
Abnormal Usage Alert 🛛 🖂 Call 🖉 Text 30	Continuous Flow Alert		🗌 Call 🗐 Text	30 Flow exceed	ds 1 GPH for 24 Hours	0
	Restriction Violation Alert		🗆 Call 🗹 Text	30		0
Usage Trend Alert Call Text 30 Trending to exceed 15,000 monthly gallons	Abnormal Usage Alert		🗆 Call 🗹 Text	30		0
	Usage Trend Alert		🗌 Call 🔲 Text	30 Trending to	exceed 15,000 monthly gallons	0
Away From Home Alert Call Text 30 Usage exceeds 0 gallon(s)	Away From Home Alert		🗆 Call 🔲 Text	30 Usage exce	eds 0 gallon(s)	0

- The email address and phone number used for receiving notifications about your meter data are pulled from the Belforest Water System's bill payment system. You can update these values in the bill payment system or contact Customer Service.
- Enter the time window during which you want to receive phone messages and the window during which you want to receive messages via SMS or email. To receive messages 24 hours a day, set both to the same value.
- For each notification type, check the "Email", "Call" and/or "Text" boxes to specify which type of message you want to receive for each alert.
- "Snooze Days" specifies how many days will pass between messages of the same type.
- Some alert types require additional parameter values.
- Float your mouse pointer over the "info" icon for a detailed description of each alert type.

# Access Online Payment site

Click the payment icon to be directed to the Belforest Water System's online payment site:



## Mobile App

You can also access your portal information using the app on your iPhone or Android phone. Visit the appropriate store and download the app:



#### Link the App to Your Account

Your mobile app must be linked to your portal account; this allows you to view your information using the mobile app without logging in. First access your account via the web portal and click the mobile device icon to initiate the pairing process and scan the QR Code from the web portal application using the mobile app:





Now you can view your account information and meter data on your mobile device



